

2020–21 ANNUAL REPORT HIGHLIGHTS



2020–21 highlights



Our criminal intelligence delivers insights on the highest-level transnational serious and organised crime threats impacting Australia and plays a critical role in bringing partners together to build operational strategies and coordinate disruption activities.



138 intelligence products containing examination material produced



14,419 information and intelligence products disseminated among **271** stakeholders



160 analytical intelligence and **2,106** tactical products finalised



\$1.4 billion estimated street value of drugs and precursors and **\$66.2 million** cash seized



8 entities involved in **5** financial referrals totalling **\$48.2 million** of offences



61 disruptions of criminal entities



Key reports produced on **illicit drugs, gangs, cybercrime, illicit tobacco, wastewater drug data** and **evolving criminal threats to Australia**

We provide national policing information systems and services to police officers and other accredited users to keep them, and the Australian community, safe.



11 information systems provided to help our partners prevent, detect and reduce crime in the community



100% of ACIC Board-agreed availability benchmarks met by policing information systems



National Criminal Investigation DNA Database enhanced to provide a platform for identifying missing persons cases



Agreement that our information and intelligence **services are valuable** to the work of their organisation expressed by **92% of surveyed stakeholders** who use them

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We deliver world-class background checking services to support employment or entitlement decisions.



112 compliance audits and
194 education sessions conducted
for National Police Checking Service
accredited bodies



6.2 million nationally
coordinated criminal
history checks
processed

Our financial performance is underpinned by an accountable and transparent governance framework.



\$252.591 million total revenue



\$233.770 million
total expenses



\$152.740 million
own source income



\$18.821 million
operating surplus



\$95.786 million
revenue from government



\$4.065 million other gains

Our people
are skilled,
experienced
and diverse.



768 staff and **29** secondees from partner agencies



384 male, **384** female and **0** indeterminate staff



13.8% of staff from non-English speaking backgrounds



Proportion of Indigenous staff doubled to **2.4%**



84.2% retention rate