

# Snapshot of 2023–24

## Performance highlights



We delivered mission critical intelligence on the highest-level transnational serious and organised crime threats impacting Australia, and played a critical role in bringing partners together to build operational strategies and coordinate disruption activities.

- We produced **170** analytical intelligence and **2,722** tactical intelligence products.
- We made **18,745** disseminations of intelligence products among **276** partners.
- Our intelligence contributed to **43** disruptions of criminal entities.
- Our intelligence contributed to the seizure of drugs with an estimated street value of **\$1.0 billion** and cash and assets worth **\$10.9 million**.



We provided national policing information systems and services to law enforcement and intelligence partners to keep them and the Australian community safe.

- We managed **12** information systems to help our partners prevent, detect and reduce crime in the community.
- 11 of our 12 information systems met or exceeded the availability benchmarks set by the ACIC Board.
- Access to the National Criminal Intelligence System grew to over **47,300** users.
- Of our surveyed stakeholders, **80%** agreed that our information systems meet the needs of their organisation.



We delivered timely and accurate background checking services to support employment or entitlement decisions.

- We processed **7.2 million** nationally coordinated criminal history checks.
- We achieved our best ever results for timeliness, completing **98.4%** of urgent checks and **97.2%** of standard checks within benchmarks set by the ACIC Board.
- We conducted compliance audits for 36 of 147 National Police Checking Service accredited bodies.

## Resources



Our financial performance was underpinned by an accountable and transparent governance framework.

- **\$297.021 million** total revenue
  - **\$146.985 million** revenue from government
  - **\$150.036 million** own source income
- **\$305.021 million** total expenses
- **\$8.000 million** operating deficit



Our people were skilled, experienced and diverse.

- **868** staff – **409** male, **450** female and **9** non-binary – at 30 June
- **64** secondees and task force members on assignments with the ACIC
- **18.6%** of employees from non-English speaking backgrounds
- **2.0%** of employees from Indigenous backgrounds
- **2.8%** of employees with disability