

2025 APS Employee Census

5 May - 6 June

Highlights Report

ACIC

Responses:

778 of 924

Response rate:

84%



Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These tend to be the low results, which are notably below comparisons.



Generally a difference of ± 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

Employee Engagement: Say, Stay, Strive



Employee Engagement

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.

Your Employee Engagement Index score				76	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
							+3	0	-1	-1
Say	Overall, I am satisfied with my job	72	1514	72%	+1	-5⬇️	-6⬇️	-4		
	I am proud to work in my agency	82	13	82%	+4	+1	-3	-1		
	I would recommend my agency as a good place to work	69	1813	69%	+8⬆️	-8⬇️	-8⬇️	-6⬇️		
	I believe strongly in the purpose and objectives of my agency	89	8	89%	+2	+1	-2	-2		
Stay	I feel a strong personal attachment to my agency	65	2312	65%	+6⬆️	0	-2	0		
	I feel committed to my agency's goals	90	7	90%	+5⬆️	+2	+1	+2		
Strive	I suggest ideas to improve our way of doing things	89	10	89%	-1	+2	0	0		
	I am happy to go the 'extra mile' at work when required	92		92%	0	+2	+1	+1		
	I work beyond what is required in my job to help my agency achieve its objectives	82	15	82%	+1	+4	+3	+4		
	My agency really inspires me to do my best work every day	66	2014	66%	+8⬆️	0	-2	-1		

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate Supervisor Index assesses how employees view the leadership behaviours of their immediate supervisor in line with the *APS Leadership Capability Framework*.

Your Immediate Supervisor Index score		77	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
Immediate Supervisor	My supervisor engages with staff on how to respond to future challenges	78	14 8	78%	+2	-3	-3	-2
	My supervisor can deliver difficult advice whilst maintaining relationships	78	12 10	78%	0	-2	-2	-1
	My supervisor invites a range of views, including those different to their own	80	11 8	80%	+2	-2	-3	-3
	My supervisor encourages my team to regularly review and improve our work	82	12	82%	+2	-1	0	0
	My supervisor is invested in my development	77	13 10	77%	+1	-1	-1	-1
	My supervisor ensures that my workgroup delivers on what we are responsible for	88	8	88%	+4	0	0	0
Other similar questions								
	My supervisor provides me with helpful feedback to improve my performance	76	14 10	76%	0	-3	-1	-1
	My immediate supervisor encourages me	75	17 7	75%	+2	-2	-3	-3
	My supervisor actively ensures that everyone can be included in workplace activities	82	13	82%	+1	-3	-3	-2
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	79	13 7	79%	0	-2	-2	-2
Key		At least 5 percentage points greater than comparator			At least 5 percentage points less than comparator			Positive Neutral Negative

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the *APS Leadership Capability Framework*.

Your SES Manager Index score	69	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
				+2	-1	-2	-2

SES Manager	My SES manager clearly articulates the direction and priorities for our area	68	18	14	68%	+4	-3	-3	-4
	My SES manager presents convincing arguments and persuades others towards an outcome	62	26	12	62%	+3	-2	-4	-3
	My SES manager promotes cooperation within and between agencies	70	22	8	70%	+3	0	-2	-1
	My SES manager encourages innovation and creativity	68	21	11	68%	+6 ↑	0	-1	-1
	My SES manager creates an environment that enables us to deliver our best	65	21	15	65%	+3	-3	-3	-4
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	76	17	7	76%	+5 ↑	0	-2	-2

Other similar questions

	In my agency, the SES work as a team	53	25	22	53%	+11 ↑	-6 ↓	-3	-3
	In my agency, the SES clearly articulate the direction and priorities for our agency	64	19	17	64%	+7 ↑	-3	0	-1
	My SES manager routinely promotes the use of data and evidence to deliver outcomes	64	26	10	64%	+4	-5 ↓	-7 ↓	-6 ↓

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Your Communication Index score	68	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
				+2	-2	-2	-1

Communication	My supervisor communicates effectively	78	11	11	78%	+1	-3	-3	-2
	My SES manager communicates effectively	67	18	15	67%	+2	-5↓	-5↓	-5↓
	Internal communication within my agency is effective	60	20	20	60%	+8↑	-2	0	+2

Other similar questions

Change	When changes occur, the impacts are communicated well within my workgroup	66	17	17	66%	-1	-2	-3	-1
	Staff are consulted about change at work	51	33	16	51%	+9↑	-1	+1	+1
	Change is managed well in my agency	42	26	31	42%	+13↑	-5↓	-1	-1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Enabling Innovation



Enabling Innovation

The Enabling Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be so.

Your Enabling Innovation Index score		68	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
					+5	0	0	0
Enabling Innovation	I believe that one of my responsibilities is to continually look for new ways to improve the way we work	89	9	89%	+7	+5	+2	+4
	My immediate supervisor encourages me to come up with new or better ways of doing things	79	13 8	79%	+6	+2	0	+1
	People are recognised for coming up with new and innovative ways of working	60	26 14	60%	+12	-4	-5	-3
	My agency inspires me to come up with new or better ways of doing things	60	25 14	60%	+16	+1	0	+1
	My agency recognises and supports the notion that failure is a part of innovation	52	31 17	52%	+16	+1	+3	+3

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Wellbeing Policies and Support



Wellbeing

The Wellbeing Policies and Support Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

Your Wellbeing Policies and Support Index score		75	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
					+4	+4	+2	+3
Wellbeing Policies and Support	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	78	15 7	78%	+8 ⬆	+5 ⬆	+4	+6 ⬆
	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	82	12	82%	+6 ⬆	+11 ⬆	+9 ⬆	+11 ⬆
	My agency does a good job of promoting health and wellbeing	79	15	79%	+10 ⬆	+8 ⬆	+7 ⬆	+8 ⬆
	I think my agency cares about my health and wellbeing	76	15 9	76%	+8 ⬆	+7 ⬆	+3	+5 ⬆
	I believe my immediate supervisor cares about my health and wellbeing	89		89%	+3	+2	0	+1
Other similar questions								
Wellbeing	If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor	76	11 13	76%	+4	0	-1	0
	I receive the respect I deserve from my colleagues at work	79	18	79%	0	-3	-3	-2
	My agency supports and actively promotes an inclusive workplace culture	79	14	79%	+9 ⬆	-4	-4	-3
Key		⬆ At least 5 percentage points greater than comparator ⬇ At least 5 percentage points less than comparator						
		Positive Neutral Negative						

Wellbeing

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
In general, would you say that your health is:						
Excellent		14%	+1	+2	+1	+2
Very good		40%	-2	+4	+3	+3
Good		36%	+2	-1	+1	0
Fair		8%	-2	-5 ↓	-3	-4
Poor		2%	+1	-1	-1	-1
What best describes your current workload?						
Well above capacity - too much work		18%	-4	+2	0	-1
Slightly above capacity - lots of work to do		36%	-1	-3	-4	-3
At capacity - about the right amount of work to do		30%	+2	-7 ↓	-4	-3
Slightly below capacity - available for more work		12%	+4	+6 ↑	+5 ↑	+5 ↑
Well below capacity - not enough work		4%	-1	+2	+2	+2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Wellbeing

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
How often do you find your work stressful?						
Always		2%	+1	-2	-1	-2
Often		19%	-1	-4	-3	-3
Sometimes		48%	-5⬇️	-2	-2	-2
Rarely		28%	+6⬆️	+8⬆️	+6⬆️	+6⬆️
Never		3%	0	+1	+1	0
To what extent is your work emotionally demanding?						
To a very large extent		3%	-1	-4	-3	-3
To a large extent		16%	-1	-4	-1	-3
Somewhat		38%	0	-1	0	0
To a small extent		30%	+3	+5⬆️	+3	+4
To a very small extent		13%	0	+3	+1	+2
I feel burned out by my work						
Strongly agree		5%	+1	-2	-2	-2
Agree		17%	-6⬇️	-4	-3	-4
Neither agree nor disagree		32%	+4	0	+2	+2
Disagree		36%	+2	+5⬆️	+3	+4
Strongly disagree		10%	0	+2	0	0

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Flexible work



The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am confident that if I request a flexible work arrangement, my request would be given reasonable consideration	84	84%	+3	-2	-3	-3
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time		8%	0	-5	-5	-4
Flexible hours of work		29%	+4	-1	-8	-4
Compressed work week		3%	0	-3	-2	-2
Job sharing		0%	0	0	0	0
Working away from the office/working from home		58%	+6	-10	-16	-14
None of the above		29%	-6	+10	+14	+12
Working away from the office						
All of the time		2%	0	-5	-4	-8
Some of the time as a regular arrangement		38%	+6	-14	-17	-13
Only on an irregular basis		18%	0	+10	+5	+7
None of the time		42%	-6	+10	+16	+14
Did not disclose their arrangement		0%	0	0	0	0

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Working in the APS

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am supported to use my expertise to provide frank and fearless advice	65 21 14	65%	+6 ⬆	-4	-5 ⬇	-3
The people in my workgroup demonstrate stewardship	77 19	77%	-2	0	-3	-2
The culture in my agency supports people to act with integrity	82 11	82%	+13 ⬆	+1	0	+1
I believe strongly in the purpose and objectives of the APS	88 10	88%	+2	-1	0	0
I feel a strong personal attachment to the APS	65 26 9	65%	+6 ⬆	-4	+1	0
My workgroup considers the people and businesses affected by what we do	84 12	84%	+1	0	-3	-2
The people in my workgroup value others' individual skills and talents	85 10	85%	-	+1	-2	0
People in my workgroup are comfortable checking with each other if they have questions about the right way to do something	90	90%	-	+2	0	+1
The people in my workgroup are able to bring up problems and tough issues	81 10 9	81%	+2	+1	-1	0
If you make a mistake in my workgroup, it tends to be held against you (reverse scored : positive scores represent those who disagreed, or strongly disagreed with this statement)	69 18 12	69%	-	+2	-4	-2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Job satisfaction

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am satisfied with the recognition I receive for doing a good job	69 17 14	69%	+1	+1	-2	0
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	66 17 18	66%	+6⬆	0	0	-1
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	84 10	84%	+5⬆	-1	-2	-1
I am satisfied with the stability and security of my job	84 9 8	84%	+2	-2	+1	+2

Clarity and autonomy

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	90	90%	0	-3	-3	-3
I am clear what my duties and responsibilities are	79 15	79%	+3	-5⬇	-4	-3
I have a choice in deciding how I do my work	72 23	72%	0	+4	-4	-2
Where appropriate, I am able to take part in decisions that affect my job	71 14 15	71%	+2	-1	-4	-3

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Performance

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
--	----------------	---	--------------------	---------------------------	-----------------------------------	-------------------------------------

In the last month, please rate your workgroup's overall performance

Excellent		23%	-1	-1	-3	-3
Very good		56%	+2	0	0	+1
Average		16%	0	0	+1	+1
Below average		3%	0	+1	+1	+1
Well below average		1%	-1	+1	+1	0

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	77 12 11	77%	0	-1	-3	-2
My workgroup has the tools and resources we need to perform well	48 20 32	48%	+2	-11⬇️	-8⬇️	-6⬇️
The people in my workgroup use time and resources efficiently	77 15 8	77%	-2	+2	-1	+2
My job gives me opportunities to utilise my skills	76 13 11	76%	-1	-3	-5⬇️	-4
During the last 12 months, the formal learning I have accessed has improved my performance	61 26 12	61%	+7⬆️	+2	+5⬆️	+3

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
Which of the following statements best reflects your thoughts about working in your current position?						
I want to leave my position as soon as possible		10%	0	+1	+3	+2
I want to leave my position within the next 12 months		22%	-1	+1	+3	+1
I want to stay working in my position for the next one to two years		41%	+3	+2	-1	0
I want to stay working in my position for at least the next three years		27%	-2	-4	-4	-3
What best describes your plans involved with leaving your current position?						
I am planning to retire		4%	+3	-1	+1	+1
I am pursuing another position within my agency		33%	+5	-13	+5	+6
I am pursuing a position in another agency		38%	-6	+13	+2	0
I am pursuing work outside the APS		9%	-2	0	-5	-2
It is the end of my non-ongoing, casual or contracted employment		1%	0	-1	-4	-5
Other		16%	0	+2	+2	+1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Retention



Employees who indicated that they were pursuing another position within their agency, another agency, or outside the APS were asked for the primary reason behind their desire to leave. They could select one response from a list of 18 items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall, therefore those comparisons are not included.

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
What is the primary reason behind your desire to leave your current position? (5 highest responses):						
I wish to pursue a promotion opportunity		16%	-	-	-	-
I am looking to further my skills in another area		13%	-	-	-	-
There are a lack of future career opportunities in my agency		11%	-	-	-	-
Senior leadership is of a poor quality		8%	-	-	-	-
I want to try a different type of work or I'm seeking a career change		7%	-	-	-	-

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked where the discrimination came from and if they reported it.

Discrimination	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
During the last 12 months, and in connection with your work, have you experienced discrimination on the basis of your background or a personal characteristic?						
Yes		7%	-2	-1	+1	+1
No		93%	+2	+1	-1	-1
Did this discrimination occur in your current agency?						
Yes		89%	-8⬇️	-4	-4	-5⬇️
No		11%	+8⬆️	+4	+4	+5⬆️
The discrimination came from: [Multiple Response]						
Within my agency		96%	-	+4	+2	+5⬆️
Another agency		6%	-	+2	+1	+1
A customer, stakeholder or member of the public		2%	-	-6⬇️	-4	-6⬇️
Other		0%	-	-4	-2	-4
Did you report the discrimination?						
I reported the discrimination in accordance with my agency's policies and procedures		9%	-	-10⬇️	-9⬇️	-9⬇️
It was reported by someone else		5%	-	+1	+2	+1
I did not report the discrimination		85%	-	+9⬆️	+7⬆️	+7⬆️
Key ⬆️ At least 5 percentage points greater than comparator ⬇️ At least 5 percentage points less than comparator						

Unacceptable behaviour



In 2025, the survey used an expanded definition of harassment. Comparing results to 2024 should take this change in definition in context.

Employees who perceived bullying or harassment in the last 12 months were asked what type of bullying or harassment they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Bullying and harassment	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
During the last 12 months, have you been subjected to bullying or harassment in your current workplace?						
Yes		9%	-1	0	+1	0
No		87%	+3	+1	-1	+1
Not sure		4%	-3	-1	-1	-1
Types of bullying or harassment experienced (3 highest responses):						
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)		46%	-	-	-	-
Deliberate exclusion from work-related activities		40%	-	-	-	-
Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development)		31%	-	-	-	-
Did you report the bullying or harassment?						
I reported the behaviour in accordance with my agency's policies and procedures		42%	+4	+5⬆	+8⬆	+7⬆
It was reported by someone else		7%	0	-1	-2	-1
I did not report the behaviour		51%	-4	-5⬇	-6⬇	-6⬇

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



In 2025, the survey used an updated definition of corruption to align with the *National Anti-Corruption Commission Act 2022* and the Commonwealth Fraud and Corruption Control Framework.

Comparing results to 2024 should take this change in definition in context.

Corruption	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
During the last 12 months, excluding behaviour reported to you as part of your duties, have you observed a public official engaging in conduct in your agency that you would consider to be corruption?						
Yes		3%	-3	+1	+1	0
No		91%	+4	-1	-1	-1
Not sure		4%	0	-1	0	0
Prefer not to answer		2%	-1	+1	+1	0
Which of the following reflects the conduct you witnessed? [Multiple Response]						
Abuse of office		71%	-	-	-	-
A breach of public trust		19%	-	-	-	-
Adversely affecting the honesty or impartiality of a public official		14%	-	-	-	-
Misuse of information or documents		5%	-	-	-	-
Did you report the conduct?						
I reported the behaviour in accordance with my agency's policies and procedures		40%	+20 ⬆	+15 ⬆	+21 ⬆	+19 ⬆
It was reported by someone else		10%	-10 ⬆	-7 ⬆	-5 ⬆	-8 ⬆
I did not report the behaviour		50%	-10 ⬆	-7 ⬆	-16 ⬆	-11 ⬆

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Demographics

How do you describe your gender?	Responses
Man or male	43%
Woman or female	51%
Non-binary	0%
I use a different term	0%
Prefer not to say	5%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	2%
No	98%

Do you have an ongoing disability?	Responses
Yes	8%
No	92%

Do you have carer responsibilities?	Responses
Yes	39%
No	61%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	7%
No	93%

Do you identify as culturally or linguistically diverse?	Responses
Yes	22%
No	78%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	78%
Australian Aboriginal and/or Torres Strait Islander	1%
New Zealander (excluding Maori)	2%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	1%
Anglo-European	15%
North-West European (excluding Anglo-European)	2%
Southern and Eastern European	6%
South-East Asian	9%
North-East Asian	3%
Southern and Central Asian	4%
North American	1%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	1%
Sub-Saharan African	1%

Do you consider yourself to be neurodivergent?	Responses
Yes	8%
No	77%
Maybe	10%
I am unsure what neurodivergent means	5%

Agency position



Agency position

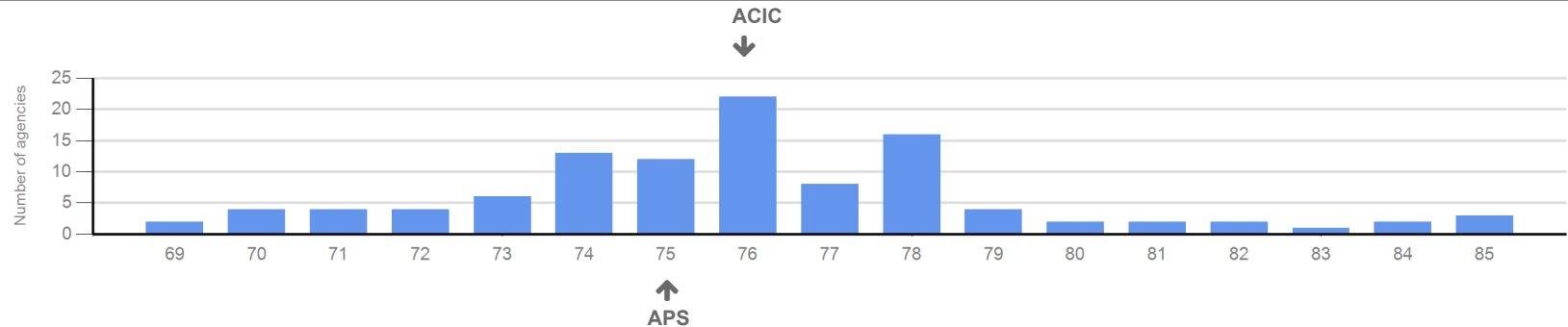
These graphs display the overall index score of each agency for the Employee Engagement, Immediate Supervisor, SES Manager, Communication, Enabling Innovation and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the bottom line (x-axis) are the index scores. The height of the bar (y-axis) is how many agencies have that index score.

Please note, the x-axis values are not consecutive as only index scores received by an agency are represented.

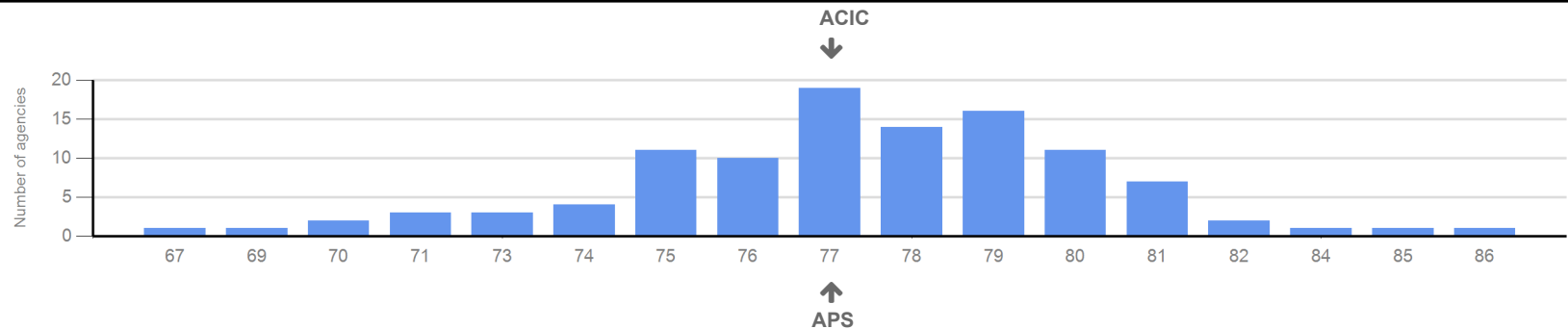
Employee Engagement Index

Ranking : 61st of 107



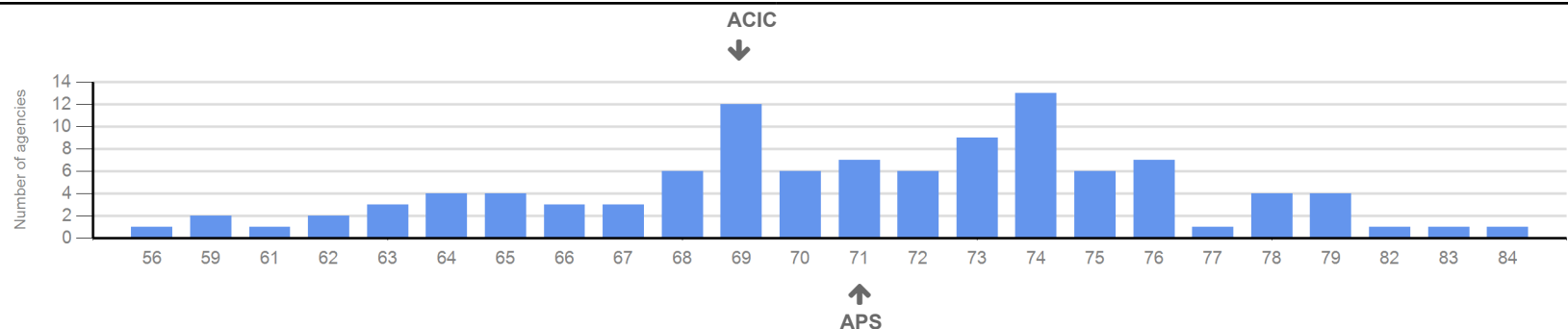
Immediate Supervisor Index

Ranking : 63rd of 107



SES Manager Index

Ranking : 68th of 107



Agency position



Agency position

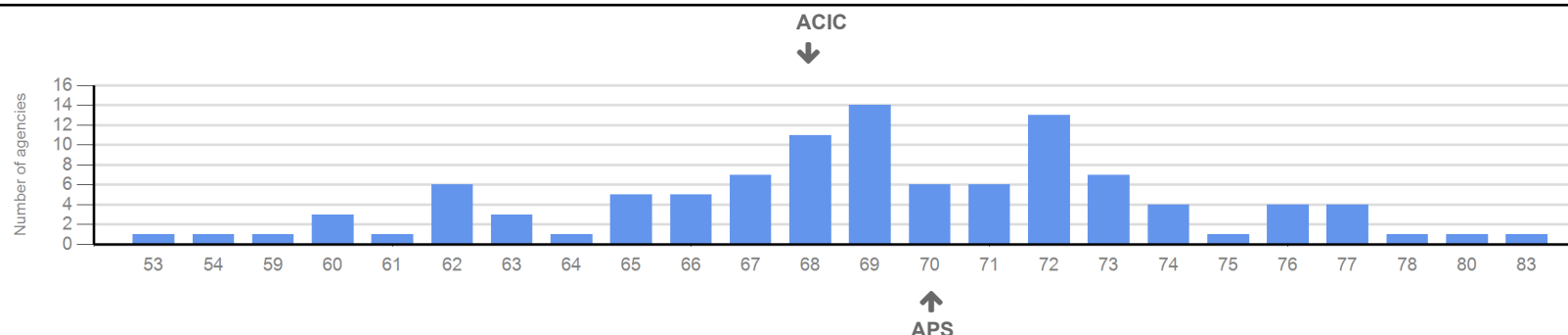
These graphs display the overall index score of each agency for the Employee Engagement, Immediate Supervisor, SES Manager, Communication, Enabling Innovation and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the bottom line (x-axis) are the index scores. The height of the bar (y-axis) is how many agencies have that index score.

Please note, the x-axis values are not consecutive as only index scores received by an agency are represented.

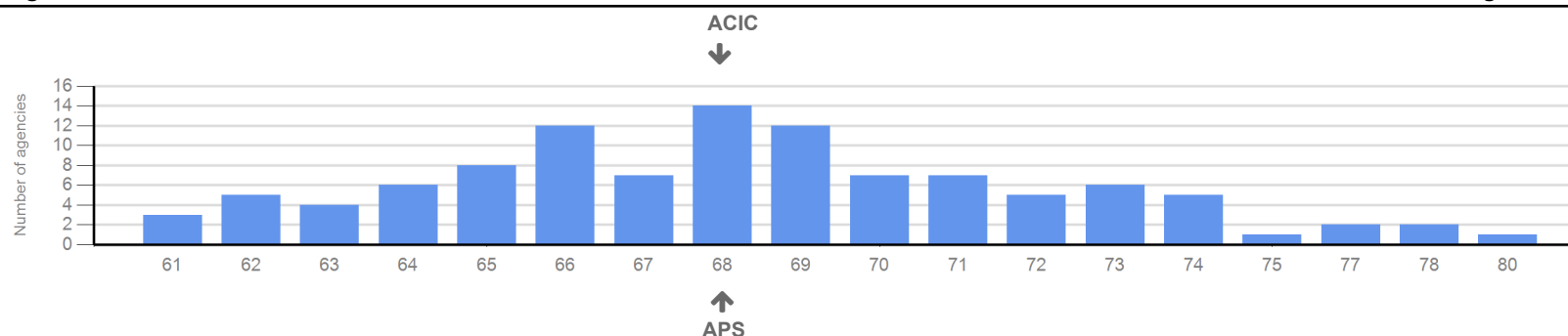
Communication Index

Ranking : 65th of 107



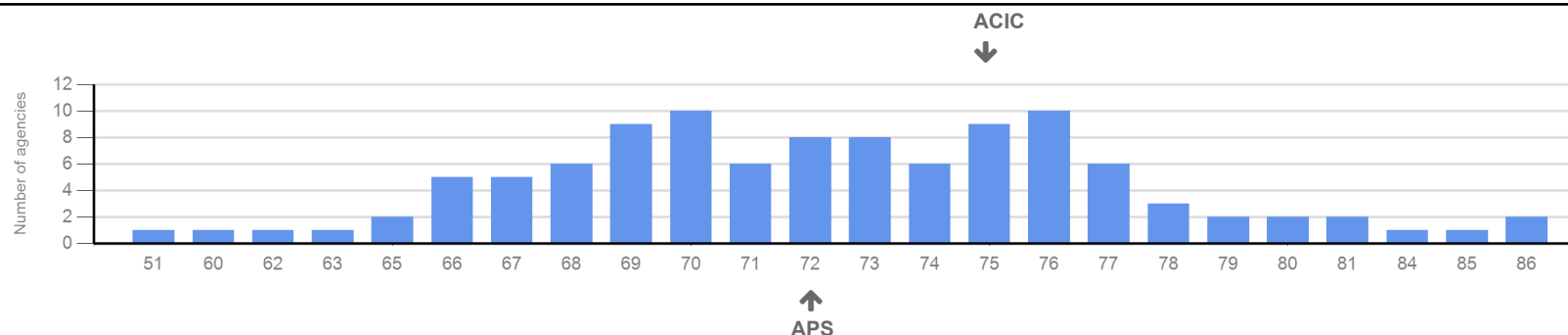
Enabling Innovation Index

Ranking : 53rd of 107



Wellbeing Policies and Support Index

Ranking : 30th of 107



Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

%
Positive

Variance from
2024

Variance from
APS overall

Variance from
specialist
agencies

Variance from
medium
sized agencies

.1	My agency inspires me to come up with new or better ways of doing things	60%	+16	+1	0	+1
.2	I am supported to use my expertise to provide frank and fearless advice	65%	+6	-4	-5	-3
.3	People are recognised for coming up with new and innovative ways of working	60%	+12	-4	-5	-3
.4	Where appropriate, I am able to take part in decisions that affect my job	71%	+2	-1	-4	-3
.5	The culture in my agency supports people to act with integrity	82%	+13	+1	0	+1
.6	My SES manager creates an environment that enables us to deliver our best	65%	+3	-3	-3	-4

ACIC specific questions

	Response scale	% Positive	Variance from 2024
The CEO sets vision and direction for the future	93	93%	+6 ⬆
The SES model the values of integrity, respect, innovation, excellence and courage	66 24 10	66%	+8 ⬆
The ACIC strategically manages its workforce	44 32 25	44%	+9 ⬆
The ACIC provides training and development opportunities to progress my career within the agency	57 24 19	57%	+6 ⬆
The ACIC takes staff feedback seriously and seeks opportunities to improve	56 28 16	56%	+10 ⬆
The ACIC is committed to developing future leaders in the agency	51 33 16	51%	+6 ⬆
I understand the Agency vision and future direction	81 13	81%	+8 ⬆
My immediate supervisor anticipates demand and sets clear priorities and expectations for my team/section	75 14 11	75%	+3
My immediate supervisor demonstrates positive leadership to the people in my team/section	81 11 8	81%	+4
I am comfortable to contribute input and give feedback to my supervisor to shape the delivery of our work program	84 9	84%	+1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



ACIC specific questions

	Response scale	% Positive	Variance from 2024
My immediate supervisor models the values of integrity, respect, innovation, excellence and courage	86 9	86%	+3
The ACIC values of integrity, respect, innovation, excellence and courage are clearly understood and implemented	76 16 7	76%	+11⬆

Key

⬆

At least 5 percentage points greater than comparator

⬇

At least 5 percentage points less than comparator

Positive

Neutral

Negative

Time to take action



Celebrate

What things do we do well?

Think about how we can build on our strengths and learn from what we are good at.



Investigate further with our teams

Are there any other opportunities coming out of the results that we want to explore further?

How could we investigate? Through looking at the data in more detail or through discussions with staff?



Opportunities

Areas we need to focus on and turn into action plans:

What are the key things we need to improve to make working here better?



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

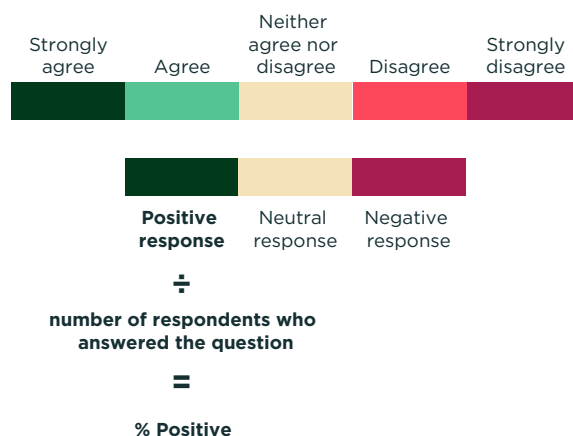
Prioritise 3 areas to take forward

	Prioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					

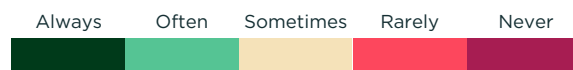
Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).



Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613 = 52%					

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report.

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

